

Dear Honorable Chief Judge Martin Glenn,

I am writing, because to this date I have not received my in Kind crypto payment promised by Celsius and described in the plan approved by your court. After a confirmation email from Celsius saying that I would be paid via Coinbase and despite having matching emails, documentation and living in a clear zone for Coinbase payments, I have received an email saying that I could not be serviced by Coinbase. I have contacted Celsius and only received an automated response. Below you will find the print screens of the emails and the accounts details of Coinbase and Celsius. Also Honorable Chief Judge Martin Glenn, please take note that my payment was planned to be paid in crypto since then, it has been an appreciation in value if I am paid in USD a difference of several thousand dollars will be in question, unless the usd wired is paired with the crypto. This has been a painful process, hope this can be resolved and clarified with the help of Honorable Chief Judge Martin Glenn.

Best regards,
Tito Vidinha

Coinbase account details

coinbaseACCOUNT

Profile

Profile

Security

Statements

Contact info

Display name

Email address

Crypto addresses

Personal info

Legal name

Date of birth

Address

Privacy policy

Preferences

Timezone

Currency

Close account

Closing your account can't be undone. Please make sure your account balance is \$0.00 before you begin.

Close account

Celsius account details Note - Same email and personal info

Withdrawals, Swap and transfers between accounts are currently paused, while we take steps to preserve and protect assets. More information [info]

C

Portfolio

Send

Receive

BORROW

Promotions

MOBILE APP

LOCK

LOG OUT

TITO DOS SANTOS MORENO VIDINHA

Go Back

Your Information

Verified

Your identity verification is completed

First Name

TITO

Citizenship

Portugal

Last Name

DOS SANTOS MORENO VIDINHA

Address

Praga Banco Português do Atlântico N°906, Edifício Loulé

Email

sanctus111@msn.com

City

Quarteira

Alternative Email for Celsius Distribution

Alternative Email for Celsius Distributions is not set.

State/Province

-

Taxpayer ID

*****324

Country

Portugal

Date of Birth

12/12/1974

Zipcode

8125-434

Phone (Optional)

-

If you would like to make changes to any of your profile information, please contact support@celsius.network

Your Coins

Manage Whitelisted External Addresses

Add and edit currency addresses

Add New Coins

Email from Celsius saying I cannot be serviced by Coinbase

Outlook

Search

Meet Now

MOBILE APP

LOCK

LOG OUT

15

Home

View

Help

New mail

Delete

Archive

Report

Sweep

Move to

Reply

Read / Unread

Categorize

Flag / Unflag

Pin / Unpin

Snooze

Print

Undo

...

Your storage is 82% full. If you run out, you won't be able to send or receive email. Manage storage

Get more storage

IMPORTANT: We are unable to process your claim at Coinbase

Getting too much email? Unsubscribe | Manage subscriptions

Stretto Celsius Network <no-reply@cases-cr.stretto-services.com>

To: You

Reply

Reply all

Forward

15

Mon 2/19/2024 10:32 AM

Dear TITO DOS SANTOS MORENO VIDINHA

You are receiving this email because we have been notified that your claim distribution cannot be serviced through Coinbase.

No action is required of you at this time. We will be in touch with you shortly on next steps to receive your distribution. Please be patient as we work with our Distribution Partners to determine next steps and actions that will be required of you.

If You Need Further Support

If you have any questions or need assistance with this process, we strongly suggest you refer to our [Distributions FAQ](#) and resources related to claim distributions before contacting support. We are currently receiving a large number of inquiries, and we appreciate your patience while we work through each creditor support inquiry.

The latest updates in our Chapter 11 cases are available on cases.stretto.com/celsius or through our X account (formerly Twitter) @CelsiusNetwork.

Stay Alert

Remain vigilant for phishing attempts. Celsius, the Official Committee of Unsecured Creditors, or their respective advisors will never contact you directly by phone, text message, or social media to request account or personal information absent an order or on-the-record instruction by the Court.

Stretto

410 Exchange, Ste. 100 | Irvine, CA 92602

Reply Email from Celsius after I questioned about the reason I could not be payed via Coinbase

Thank you for your inquiry

Celsius Distribution <celsiusdistribution@stretto.com>

To: You

Reply

Reply all

Forward

15

Mon 2/19/2023 10:22 AM

Thank you for your request. We strongly suggest you refer to our [Distributions FAQ](#) if you have questions or need further assistance. We are currently receiving a large number of inquiries, and we appreciate your patience while we work through each creditor support inquiry.

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Remain vigilant for phishing attempts. Celsius, the Official Committee of Unsecured Creditors, or their respective advisors will never contact you directly by phone, text message, or social media to request account or personal information absent an order or on-the-record instruction by the Court.

Reminder: The Celsius mobile & web apps are shutting down

Celsius will wind-down its operations, including discontinuing the Celsius mobile and web apps. Beginning on, or around, February 28, 2024, the Celsius app will no longer be available on iOS or Android devices, nor on the web. Access to the Celsius platform and the records it contains will therefore only be available for a limited period of time.

The latest updates on our Chapter 11 cases are available on cases.stretto.com/celsius or through Celsius' X account (formerly Twitter) @CelsiusNetwork.

Stretto

Reply

Forward

Email from Celsius saying I will be payed via Coinbase (hence in crypto)

All folders

From: no-reply@cases-cr.stretto-services.com

Meet Now

MOBILE APP

LOCK

LOG OUT

15

Home

View

Help

New mail

Delete

Archive

Report

Sweep

Move to

Reply

Read / Unread

Categorize

Flag / Unflag

Pin / Unpin

Snooze

Print

Undo

...

Your storage is 82% full. If you run out, you won't be able to send or receive email. Manage storage

Get more storage

Prepare for your Celsius Claim Distribution through Coinbase

no-reply@cases-cr.stretto-services.com

To: You

Reply

Reply all

Forward

15

Sat 12/30/2023 10:22 AM

Dear TITO DOS SANTOS MORENO VIDINHA

You are receiving this email because on or shortly after Celsius' Effective Date, your distribution of cryptocurrency will be sent to you through Coinbase.

How to prepare to receive your claim distribution through Coinbase

1. In order to avoid delays in collecting your distribution, ensure your personal information is up to date and accurate in your Celsius Account - including your full name, and date of birth. This information will be used to verify your identity for your claim distribution with your Celsius account, and must match your government-issued ID.

2. Ensure you have an active account at Coinbase using the [same email address](#) used for your Celsius account.

a. If you do not already have an account at Coinbase, please [create an account](#).

b. If you already have an existing Coinbase account, but the email address is different from the email associated with your Celsius Account, you will need to change your email address. [Click to change your email address at Coinbase](#).

Please note that due to the ongoing high volume of support emails being sent to Celsius, you may experience extended delays if you request to change the email address you use with your Celsius account. If the email addresses used for your Coinbase and Celsius accounts do not match, changing your email address at Coinbase is recommended.

How to change your email address at Coinbase

How to change your email address at Coinbase

Reminder: The Celsius mobile & web apps are shutting down

As previously communicated and stated in the Plan, the Celsius platform will be shutting down distribution. The Celsius mobile and web apps will no longer be available beginning on or around February 27th, 2024. Access to the Celsius platform and the records it contains will therefore only be available for a limited period of time. [Click to download our transition history](#).

Stay Alert

Remain vigilant for phishing attempts. Celsius, the Official Committee of Unsecured Creditors, or their respective advisors will never contact you directly by phone, text message, or social media to request account or personal information absent an order or on-the-record instruction by the Court.

If You Need Support

If you have any questions or need assistance with this process, please refer to our blog for helpful resources and FAQs related to this process. We are currently receiving a large number of inquiries, and we appreciate your patience while we work through each creditor support inquiry.

The latest updates in our Chapter 11 cases are available on cases.stretto.com/celsius or through our X account (formerly Twitter) @CelsiusNetwork.

Celsius

410 Exchange, Ste 100 Irvine, CA 92602